



Australian Government  
Department of Health and Aged Care



# Aged Care Volunteer Visitors Scheme

Arranging volunteer visitors to provide friendship and companionship. Visits are available to anyone receiving government subsidised aged care services in an aged care home or through a Home Care Package (HCP).



Aged Care  
**Volunteer**  
Visitors Scheme

# About the Aged Care Volunteer Visitors Scheme (ACVVS)

We want volunteers to be supported in their essential role in the aged care system, supporting older people to live meaningful lives and building social connections that prevent social isolation and loneliness.

- ▶ funds volunteering organisations to **recruit, train and support volunteers** to provide friendship and companionship to older people
- ▶ supports isolated and lonely people who are receiving Australian Government-funded aged care services in an aged care home or through a Home Care Package (HCP)

- ▶ operates a community of practice
- ▶ provides standardised training resources for volunteer onboarding and continual learning
- ▶ provides **diversity**, complex vulnerability and **cultural advisors**
- ▶ **encourages new volunteers** to join this meaningful and important program.

## Referring an older person or becoming a volunteer

If you are interested in becoming a volunteer or want to access this service, please contact:



Chester Hill Neighbourhood Centre  
89 Waldron Road  
Chester Hill  
NSW 2162  
[www.chnc.org.au](http://www.chnc.org.au)  
[acvvsprogram@chnc.org.au](mailto:acvvsprogram@chnc.org.au)



**For more information visit:** [health.gov.au/acvvs](http://health.gov.au/acvvs)