

CHNC Home Care Package Pricing Schedule

Pricing Schedule Last Updated on 7th September 2023

This Home Care Package Pricing Schedule provides information on the price for common services you may access through the Home Care Package program. The costs will be deducted from your overall package budget.

Full cost details for each agreed service will be stated in your Care Plan. Where there is a difference between this Home Care Package Pricing Schedule and the Care Plan/Home Care Agreement, the prices stated in your Care Plan/Home Care Agreement will be applied and charged over the Home Care Package Pricing Schedule. For example, this may include acute nursing services or long-distance transportation.

There are many other services you can access through a Home Care Package that are not listed below. This includes allied health services such as physiotherapy, home maintenance tasks, aids and mobility equipment. Services delivered as part of your Care Plan may be GST-free, but this will depend on the nature of the service and or equipment purchased. Where a GST charge has been applied by a third-party for a service or equipment provided, then this GST charge in addition to the cost of the service or equipment will be deducted from your package budget.

The Case Management Fee and Package Management fee are GST free.



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Provider Information about Service Delivery and Pricing

Approximate Home Care Package Amount		Level 1	Level 2	Level 3	Level 4
Home Care Package Funding	Annual	\$10,271.10	\$18,063.85	\$39,310.50	\$59,593.55
Home Care Package Funding	Fortnight	\$395.04	\$694.75	\$1,511.94	\$2,292.05
Basic Daily Fee paid by you	Fortnight	\$0	\$0	\$0	\$0

Note: You may be required to make a contribution to the cost of your care by paying an Australian Government Income Test Care Fee and/or Basic Daily Fee. The Home Care Package funding amounts are current as of 7th September 2023. Further information about your contributions is available on My Aged Care.

Case Management

Case management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Home Care Package, including those being self-managed will require some level of care management. The case management services encompass the regular assessment of needs, goals and preferences, review of the home care agreement and care plan.

Approach to Case Management

Chester Hill Neighbourhood Centre (CHNC) will manage the Package, however, will hold a consumer directed approach, ensuring your goals and needs are forefront to service delivery.

Support staff employed hold the required qualification, education and training to ensure quality service. CHNC is responsible for the coordination of your care services to ensure your goals and needs are being met.

The Case Management fee is calculated as a percentage of the base subsidy amount of the home care package, plus any eligible supplements.

The percentage charged is 15% of your package allocation.

Case Management Fee		<i>Level 1</i>	<i>Level 2</i>	<i>Level 3</i>	<i>Level 4</i>
Fully managed by CHNC	Per fortnight	\$53.05	\$93.15	\$202.70	\$307.25
Fully managed by CHNC	Approx. no. hours per fortnight	1	2	3	4

Package Management

Package management is a service that supports the delivery of the Home Care Package, including the establishment and management of budgets, preparing invoices and monthly statements, purchasing of equipment as well as other administration and reporting requirements. **The percentage charged is 10% of your package allocation.**

Package Management Fee		<i>Level 1</i>	<i>Level 2</i>	<i>Level 3</i>	<i>Level 4</i>
Fully managed by CHNC	Per fortnight	\$35.30	\$62.10	\$135.20	\$204.90

Note: Package management cannot be charged in months where no services are received, apart from the first month of service.

Price for Common Services

Service	Delivery	Standard Hours (8am to 6pm)	Saturday	Sunday	Public Holiday
Domestic Assistance – shopping, household tasks	By own staff or other provider	\$57	\$85.50	\$95.50	\$104.50
Transport (per hour)	By own staff or other provider	\$57	\$85.50	\$95.50	\$104.50
Welfare Check, Wellbeing Visit, Social Support	By own staff or other provider	\$57	\$85.50	\$95.50	\$104.50
Meal Preparation	By own staff or other provider	\$57	\$85.50	\$95.50	\$104.50
Personal Care	By own staff or other provider	\$57	\$85.50	\$95.50	\$104.50
Allied Health (podiatry, physiotherapy, speech pathology, etc.)	Through other service provider	As per quote from Allied Health	As per quote	As per quote	As per quote
Nursing	By own staff or other provider	\$77-110 or as per quote	As per quote	As per quote	As per quote
Gardening	By own staff or other provider	\$77-110 or as per quote	As per quote	As per quote	As per quote
External service providers as agreed by consumer	By own staff or other provider	As per quote	As per quote	As per quote	As per quote

Other Costs

Other agreed pricing to access CHNC group services	By own staff	As per quote	As per quote	As per quote	As per quote
Staff travel cost to and from consumer's house	By own staff	\$1 per KM	\$1 per KM	\$1 per KM	\$1 per KM
Exit Amount	No charge				
Separate costs when you wish to receive services from a different provider	No separate charge				



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